

ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG)

We believe in financial inclusion for all. Meta's success is built on serving as a trusted partner. We aim to create positive environmental, social and governance impacts alongside our partners while promoting an inclusive financial system.

STRATEGIC AREAS OF FOCUS

Enable an Inclusive Financial System



Invest in Environmental Sustainability

Engage our Workforce

Build Trust through Good Governance

COMMUNITY IMPACT MODEL



Elevate the effectiveness and scope of Meta's corporate giving programs



Volunteer Time Off



Matching gifts

Employees aim to devote at least

25 hrs/year
Pro bono legal services

CRA TOTALS

Financially supported 11 organizations that assist low- to moderate-income individuals and families donating more than \$300,000

More than **200** VOLUNTEER HOURS DONATED



More than **\$350,000** DONATED

The COVID-19 pandemic had an impact on the number of volunteer opportunities available and volunteer hours performed in 2020.

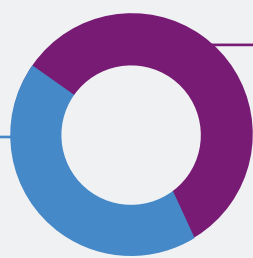


The energy saved through our commercial finance lending could power

56,625 homes

EMPLOYEES

43%
Men



57%
Women

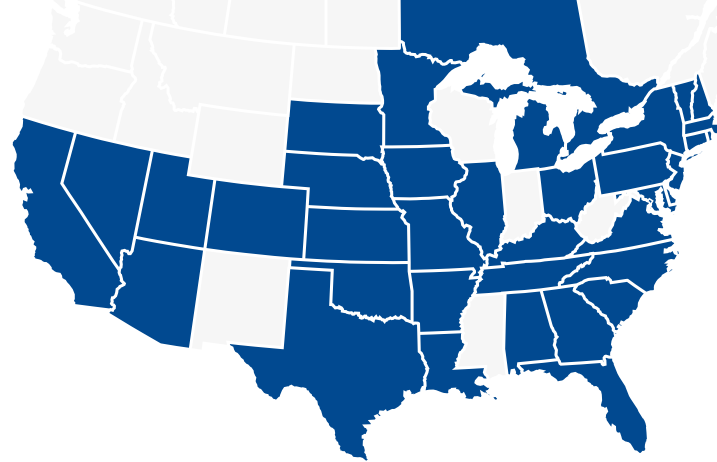
Average age
43.4
years



All non-exempt employees at Meta were paid at least **\$15 per hour** (as of 09/30/20)

Talent Anywhere

Where we have employees located as of the end of FY20



33% Female directors on the Board of Directors

50% Board committees chaired by women

CARES ACT PARTICIPATION

As the financial agent for the Bureau of the Fiscal Service's U.S. Debit Card program, MetaBank distributed Economic Impact Payments via U.S. Debit Card prepaid cards.

Payments distributed:

more than **\$24 billion**

Prepaid cards distributed:

16.7 million

MetaBank's commercial finance division was an important funder of the Paycheck Protection Program to help small businesses keep their workforces employed.

Funds distributed:

\$219.0 million

Small businesses assisted:

689

Jobs saved nationwide:

20,000+

PPP ROUNDS 1 AND 2



27,166

The number of people we helped stay employed across the country

Total businesses: 1,049

\$315MM

Total Loans

Average loan size:

Round 1: \$319K

Round 2: \$262K

